

**Bookings are accepted on the basis that the Terms and Conditions of Hire have been read and agreed. This form will need to be signed by the hirer on delivery.**

Below are the terms and conditions of hire of inflatables and soft play equipment and are based on the standards set out by the Health and Safety Executive. Please read these carefully. Acknowledgement and acceptance of these terms and conditions will be required prior to hire.

It is the responsibility of the person/s hiring the equipment to ensure that all the reasonable steps are taken to avoid injury or cause damage to the equipment. Please ensure that the safety instructions are followed.

### **Terms and conditions of hire**

GiggleKids & Co are here to make sure your children have an enjoyable, memorable and safe time. With our £5 million public liability insurance, to cover any event, we offer a professional and personal service that will make your day hassle-free. We can provide you with a range of inflatables, soft play, catering, décor and cakes to give you a day to remember.

When you make a booking with us, you are agreeing to our full terms of hire and disclaimer. Sorry no exceptions and no excuses.

### **Disclaimer legally bound:**

1. Deposits: £10 deposit is required to secure your booking. All pre-paid deposits for bookings will not be refunded if you cancel. The deposit will be lost for us holding your product from someone else booking it on the date you requested along with our admin fee and having to re hire/loss of hire.
2. The remaining balance is due 7 days prior to hire.
3. If you cancel with less than 48 hours' notice of the hire, then 100% of your full payment will be kept. After all we would of lost a hire for holding the item/s for you!
4. If you cancel on our arrival you will be liable to us for 100% of the full payment.
5. On our arrival if we have to cancel your booking for any genuine reason, (i.e if garden/hall is not big enough, includes castle not fitting, you double booked, changed your mind, unfit garden, forgot to cancel etc), 100% of your full payment will be kept for loss of hire, loss of travel time, admin and delivery costs.
6. Rain 'On The Morning Only' Cancellation: If raining, you can phone to cancel your booking on the morning, before your equipment arrives. You will not be charged for the hire and will receive a refund (excluding £10 deposit). Note; it has to be raining and not just expected as we all know the weather can change from day to day prior.
7. If you go ahead with your hire, we would not be held responsible due to bad weather as this can change throughout the day.
8. Full Payments: When you have pre-paid in full and need to cancel before 48 hours of your hire. We will be happy to transfer your payment to a future date or give you a refund once deducting a 20% cancellation fee.
9. Management will have the final decision.

### **Terms and conditions**

If the Hirer is in any doubt as to the meaning of the following, a representative from GiggleKids & Co should immediately be consulted.

THE HIRER will, during the period of the hiring, be responsible for the supervision of the equipment, its care, safety from damage however slight of any sort, and the behaviour of all persons using the equipment whatever their capacity.

MAXIMUM AGE allowed to use the bouncy castle is 12 years and jungle play park and soft play is 5 years and under, failure to observe this limit at any time during the hire period will render the hirer liable for associated repair costs.

THE HIRER shall be deemed to have inspected the equipment and to have agreed that it is supplied in good condition unless he/she brings to the attention of GiggleKids & Co when it is dropped off and checked by the hirer when coming in to possession of the equipment any faults noted by the Hirer.

THE HIRE PERIOD is to be agreed between the hirer and GiggleKids & Co. Any obstruction by the hirer causing unnecessary delay will be charged at £35 per hour or part of.

THE HIRER shall ensure that if a ball pit is supplied, all of the balls are returned to the net before collection. Failure to have packed up the balls will result in a £10 charge.

PUBLIC LIABILITY INSURANCE is excluded in its entirety following any claim or injury to any third party or employee whether directly or indirectly related to the use of drugs and/or alcohol. GiggleKids & Co excludes any liability for injury loss or damage caused to any person using the equipment contrary to the terms and conditions of this contract

Due to health and safety regulations set, we cannot hire our equipment outside if the winds/gusts are/due to be over 24 mph. If we have to cancel due to wind you will receive a full refund. We take yours/others safety very seriously, please so not use any inflatable in high winds, turn off and check wind speed going near or over 24 mph.

We cannot take any responsibility or liability for any accidental damage caused while taking in or out our equipment through your property. Some properties have restrictions, narrow paths, patio steps, slopes, wetness, plant pots, hazards etc. We do take care at all times. Clear all alley ways/side entrances to avoid hazards prior to arrival and not once we arrive.

With venues/halls we always ask for a minimum 1-hour window slot before the party starts and afterwards to help stop any delays.

Equipment must be 'Manned' at all times. Please note that all persons using either inflatables or soft play or any equipment while on hire do so at their own risk, please notify them or display a sign.

The person/organisation hiring the equipment will be responsible for any damage or injury occurred as a result of accidental or misuse while on hire. Any damage or theft caused to the equipment by improper use or lack of care or while on hire must be paid for at full retail replacement costs. Our company cannot accept any responsibility for any injury caused to anyone using this equipment. It is your responsibility to check all equipment on set up before signing for the delivery and set up.

**ACCIDENTS:** In the event of an accident occurring, please notify us immediately by telephone on 07833220976. Full details must be recorded in writing, including: name and address of injured party, date, time and place of incident, circumstances of accident, responsible supervising adult. A copy of the report must be handed to us on collection of the equipment.

Please ensure the age limit is not exceeded using the inflatables/equipment and a responsible person 18 years and over must supervise the inflatable/equipment at all times.

No face-paints, party-poppers, coloured streamers or 'silly string' to be used near or on the inflatable. This can stain!!

You are not allowed to stick posters/labels to the castle with tape due to artwork being damaged!

Users should be no taller than the walls of the castle.

Please make us aware of any underground pipes or wires as we will not be held responsible for any damage while pegging in to the ground.

All shoes, badges, jewellery, belts, glasses, lenses and sharp objects must be removed.

No smoking near the inflatable.

No water to be used on the inflatable by hose, swimming pools, etc. Keep dry!!

No climbing, hanging or sitting on the walls of the inflatable. Please stop kids from doing this. No playing on the steps. Do not allow any play around the entrance or exit.

No food or drinks to be consumed on the inflatable. Please keep clean.

The inflatable must be fully secured to the ground at all times during use and never moved while on hire.

Ensure the inflatable is not overcrowded as this will be dangerous for the users and damage could occur resulting in you being liable for the damage.

Try to avoid large children and small children from using the inflatable at the same time.

The supervisor must watch for careless or reckless behaviour at all times!

In the event of really heavy rain and or wind it is recommended that the inflatable be switched off. Make sure the extension lead box is covered with a chair or black bag. Turn on immediately afterwards to allow the equipment to dry. Also use towels.

Do not use the inflatable in high winds, turn off and check wind speed going near or over 24 mph.

If light rain please leave the castle on and the air inside will help dry it, Dry with some towels before playing, after the rain has stopped.

Ensure that the vent on the side of the blower is kept clear at all times and never cover as it sucks air in.

Please have the inflatable ready for collection in the same state as it was delivered to you

If the inflatable is left in a dirty condition including face paint, food, glitter etc, you will be charged £30 per inflatable/item, upon collecting for cleaning.

We prefer the inflatable to be left on till collection so the inflatable can be checked before wrapping it up.

We have the right to cancel any booking by telling you if we deem this necessarily, this is very unlikely but on occasions we will need to cancel due to the weather - Rain, Wind speed, Gust speed, Location, Size, Unsuitable area/place.

Any loss/damage caused by you/guests, you will be as the hirer responsible and we will charge/invoice you to pay, failing to pay will result in a solicitor's letter, court and then enforcement all plus costs will be added if you fail to pay. This includes the cancellation amount not being paid.

### SAFETY INSTRUCTIONS

It is the responsibility of the person who is hiring this Equipment to ensure that all possible steps are taken to avoid injury or damage to the Inflatable. Please ensure that the following Safety Instructions are followed:

- Inflatable Equipment being used outside will be fully secured to the ground at all times during use as per the manufacturers' recommendations.
- Ensure that the area around the unit is completely clear at all time.
- Do not allow anyone on the Equipment during inflation or deflation. A responsible person (18+) must supervise the Inflatable at all times when in use.
- Do not allow mixed ages on the Inflatable at the same time unless for the sole purpose of assisting a child.
- Please ensure that participants are not attempting somersaults and are clothed appropriately with nothing in their pockets. Climbing, hanging or sitting on walls is DANGEROUS and must not be allowed. Avoid large and small Children from using it at the same time.

- No food, drinks or chewing gum to be allowed on the Inflatable. All shoes, glasses, jewellery, badges MUST be removed before using the Inflatable.
- No smoking or barbecues near or within an unsafe distance of the Inflatable.
- Always ensure that the Inflatable is not overcrowded, and limit numbers according to the age and size of Children using it. Always ensure Children are not pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others.
- No pets, toys or sharp instruments are allowed on the Inflatable.
- Do not allow anyone to bounce on the front safety step.
- Ensure that no-one with a history of back or neck problems or any medical condition which could reasonably be aggravated by using the equipment is allowed on the Inflatable.
- Do not allow children around the back of the Inflatable unsupervised
- The Inflatable should not be used if it becomes wet on the jumping area or in the event of rain, the unit should not be used. In the event that the blower stops working, please ensure all users get off the inflatable immediately. No person or persons under the influence of alcohol and/or prescribed and/or non prescribed drugs and/or any other intoxicating substance will use or supervise the Equipment.

IF YOU ARE UNSURE OF ANYTHING, PLEASE CONTACT US.

### DISCLAIMER

Please note that all persons using this inflatable do so at their own risk.

The person/organization hiring the equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse or reckless use

These guidelines are for the safety of all people using this equipment, and it is the sole responsibility of the hirer to ensure they are adhered to. Our company cannot accept any responsibility for any injury caused to anyone using this equipment.

These guidelines are for the safety of all people using this equipment and it is the sole responsibility of the hirer to ensure they are adhered to. To make sure all participants are having a good time on our bouncy castles and inflatables, we also have to make sure that all participants are safe.